

If Tableau is not displaying correctly and producing an error below are two common solutions.

OPTION 1 – If you are using Internet Explorer, try using a different browser such as Google Chrome or Mozilla Firefox.

OPTION 2 – If you are using Internet Explorer, try changing the ‘Compatibility View Settings’

1. Click the gear icon in the top right corner of a browser window
2. Click ‘Compatibility View Settings’
3. If ‘hancockcollege.edu’ is in the box labeled ‘Websites you’ve added to Compatibility View’ then click on ‘hancockcollege.edu’ to highlight it and then click the ‘Remove’ button.
4. Reload the page with the Tableau view

****Depending on the software/websites you access you may need to add ‘hancockcollege.edu’ back to the ‘Websites you’ve added to Compatibility View’ in order for them to work correctly****